

***Dear Residents of Centreville,***

We would like to bring to your attention a recent incident regarding the monitoring of your drinking water. As part of our commitment to ensuring the safety of quality of your water supply, Centreville Water Works & Sewer Board conducts regular monitoring for specific contaminants. These monitoring activities help us determine whether your drinking water meets the required health standards.

However, we regret to inform you that during the month of March 2023, we were unable to complete all the required monitoring for total coliform bacteria. This means that we cannot guarantee the quality of your drinking water during that specific period.

We want to clarify that the samples were collected and delivered to the appropriate testing facility in a timely manner. Unfortunately, the facility experienced a power loss, which resulted in their inability to communicate to our water department that the samples were no longer valid and needed to be replaced.

We want to assure you that all previous months and subsequent months have shown results within normal ranges, indicating that your drinking water meets the required health standards. This incident was an isolated occurrence and does not reflect the overall quality of your water supply. We understand the importance of providing safe and clean drinking water to our community, and we deeply apologize for any inconvenience or concern this may have caused. We are taking immediate steps to rectify the situation and ensure that such incidents do not happen in the future.

If you have any questions or require further information, please do not hesitate to contact the Centreville Water Works & Sewer Board. We appreciate your understanding and cooperation in this matter.

***Thank you,  
Centreville Water Works & Sewer Board***